

Jon Wickham & Associates
2056 Interstate 45
Wilmer TX 75172

Spy Centre Security
Attn Tim Paoletti
2301 N Central Expwy Ste 152
Plano TX 75075-2598

Dear Tim,

November 9, 2013

My new video monitoring system intercepted its first live intruder today. I was pleased. The people who work at the monitoring station also told me they got a kick out of watching video as the police arrived and intercepted the unwary intruder.

What I like most about the video monitoring system is that it gives me peace of mind so I can concentrate on what I do best, and also that I can basically "set it and forget it," by which I mean that we have the system calibrated to the point that I don't have to think about it, it just does its job. That's what a business owner needs. It's a relief to know that if I am in an airplane, for instance, and my cell phone is turned off, the live human beings at the monitoring station who are watching the video can and will call the police without having to talk to me first.

The first week I got the system, the police officers came out to my building and, unsolicited, told me that although several other local businesses have camera monitoring systems, mine was a real good system. They asked where I got the system, and I gave them your number, and I believe they are going to spread the word when other businesses in the area ask where they can get a video monitoring system.

I've also given your number to several of my customers who want a higher, more active level of security for their premises.

Sincerely,



Jon Wickham