

PLM

Philip L. Morlan

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June 15, 2015

Mr. Michael Dear, President
Spy Centre Security
2301 N. Central Expressway
Suite 152
Plano, TX 75075

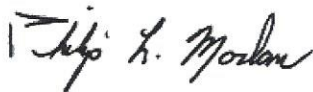
Dear Mr. Dear:

The errand of this message is to communicate to you the *Service Excellence* demonstrated repeatedly by one of your employees, Ms. Bianfawn (Bian) Eaton, Service Coordinator.

I have had repeated issues regarding my Verizon Internet service impacting my ability to access my Spy Centre Security solution by means of my iPhone(s), iPad(s) and PC "connections". Bian has provided amazing service in an utmost professional manner to establish / re-establish communications to the remote Spy Centre Security solution installed to protect my home.

Please be appraised (as a customer) she should receive recognition related to her contribution to your Team and the Service she delivers.

Best Regards,



Philip L. Morlan

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CC: Ms. Bianfawn Eaton, Service Coordinator, Spy Centre Security