

August 18, 2014

SpyCentre Security
Attn: Mr. Michael Dear, President & CEO
2301 North Central Expressway, Suite #152
Plano, TX 75075

Dear Mr. Dear:

I wanted to take a moment to *Thank You* and your team from SpyCentre Security regarding the recent installation of my home security camera solution (i.e., Work Order 168). I have been amidst the process of defining and evaluating my requirements for a home security camera solution since May of this year.

Following a series of discussions, review processes and negotiations with a variety of your competitors – we decided upon SpyCentre Security to provide our solution. SpyCentre Security's Tim Paoletti (Assistant Manager) worked with me to develop an excellent design for our system and pricing it fairly. My work order was executed on July 29, 2014 and the installation was completed on August 15, 2014 to my utmost satisfaction.

Additionally, the errand of this correspondence is to *commend* both Josh Davis and Sean Gallina on a memorable and an outstanding job in *delivering service excellence*. This team was not only considerate of my desire to learn about the system but attentive to details resulting in the completion of a project which should serve my residence well over the forthcoming years.

As we both know, *it's all about the people doing the work* and your people are nothing less than *wonderful*. Once again, thank you for your fairness in pricing, your responsiveness to my needs, and for the team you delivered to complete the work.

As always, should you wish to contact me please feel free to reach for me at (972) 423-7390.

Best regards,



Philip L. Morlan

cc: Mr. Tim Paoletti, SpyCentre Security
Mr. Josh Davis, SpyCentre Security
Mr. Sean Gallina, SpyCentre Security