



PITTSBURG CORNER EXPRESS LLC

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Spycenter Security
2301 N. Central Expressway #152
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Dear Mr. Dear

Thank you for the opportunity to express our opinion about your equipment and service.

My son and I are co-partners in a convenience store in Pittsburg, Texas. When we purchased the business two years ago he searched for several weeks looking for exactly what we felt we needed at the store in the way of a security system. Once he found your equipment we knew we had our answer.

The equipment we purchased from Spycenter has proven over and over to be great. Even the local police say they wish everyone in town had something comparable to our system and their job would be easy. The installation crew was great and made sure everything was running exactly the way we needed it. However, we have found the service to be average and not quite as outstanding as the equipment. The reason we were willing to search and pay what we did was because we knew that it was important for us to have surveillance constantly and be able to go back and look at a previous business day if necessary. I know having enough employees that you can just send one out when something breaks down is probably impossible, but that was what we needed and weren't able to get. Sometimes when we had a problem it was even hard to get in touch with the person that we needed to speak to.

Having said all of that, we would definitely still recommend Spycenter and your surveillance equipment. We find it second to none. Just step up the tech support.

Sincerely yours,
Sandra Barnwell
Co/Owner