

Richard DeSoto
2809 Creekway Drive
Carrollton, TX 75010
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Mr. Kenny Chen
Spy Centre Security
5964 W. Northwest Highway
Dallas, TX. 75225

Dear Kenny Chen,

I wanted to take a minute to thank you for all the camera work that the Spy Centre has done at my lake home on Cedar Creek Lake. Your advice for the correct cameras was perfect for the application that I had. You responded to my many questions very quickly and it made my decisions easy.

I also appreciate all the work that was done by the installation team. I realize that Cedar Creek Lake is not exactly close to your stores. It is not possible to get this type of work done locally. The installers showed up on time and did a very neat and professional installation. I remember the day of my installation when installer after installer pulled into my driveway, along with the supervisor. Everyone spread out and went to work on their part of the project. Within a short time I had a completely working system.

Lastly I would like to comment on the follow-up technical support I received. I had a couple problems with the DVR set-up and all it took was a phone call to get the right information to configure my DVR.

I really like the ability to look at all the cameras from my iPhone, iPad and computer. I use that feature all the time to check on my home when I am not there.

Maybe it is time for me to install a system in my Carrollton home.

Richard DeSoto